

## BEFORE THE PUBLIC UTILITIES COMMISSION

In the matter of the Public Utilities Commission Act 1999, (No. 10 of 1999)

And

In the matter of Notification for Wire Line Callers to Mobile CPP Customers.

By Order No. 1/2001, dated the 29<sup>th</sup> day of March, 2001, the Public Utilities Commission (the Commission) made, inter alia, the following order that:

Because CPP represents a significant change for wire line subscribers, GT&T shall institute a mandatory notification that will:

- \*Alert the calling party that they will incur air time charges;
- \*Advise the calling party of the permitted rate that applies;
- \*Afford the calling party the opportunity to terminate the call at that point without incurring any charges, and
- \*Inform persons less than 18 years old that they are prohibited from completing such calls.
- 2. The Guyana Telephone and Telegraph Company Ltd. (GT&T) on June 14, 2001 made a formal written request to the Public Utilities Commission (PUC) for permission to discontinue at the end of June 2001 the recorded notification played to wire line callers to mobile CPP customers.
- 3. The Commission, having carefully reviewed the matter now hereby orders as follows:

## ORDER

With effect from Midnight (24:00 hours) Wednesday, 8th August, 2001

- (a) The Guyana Telephone and Telegraph Company Limited (GT&T) discontinue the recorded notification at present given to wire line callers seeking to access mobile CPP customers; and to replace it with a notice, to wit, "This is a call to a cellular number and will cost \$10.00 per minute".
- (b) All new subscribers must be provided with a written information advisory as to the cost associated with calls made by wire line customers to mobile CPP customers;
- © GT&T to undertake a public education campaign to regularly publish reminders in press, radio and television to wire line customers of the cost associated with calls to mobile CPP customers;
- (d) GT&T is also hereby directed to publish this Order, and to give due and adequate notification of all matters touching this Order.

Dated this 2<sup>nd</sup> day of August, 2001.

(SGD.) Prem Persaud C.C.H

Commissioner

Commissioner

Chairman

CERTIFIED A TRUE COPY OF THE ORIGINAL

John Willems A.A.