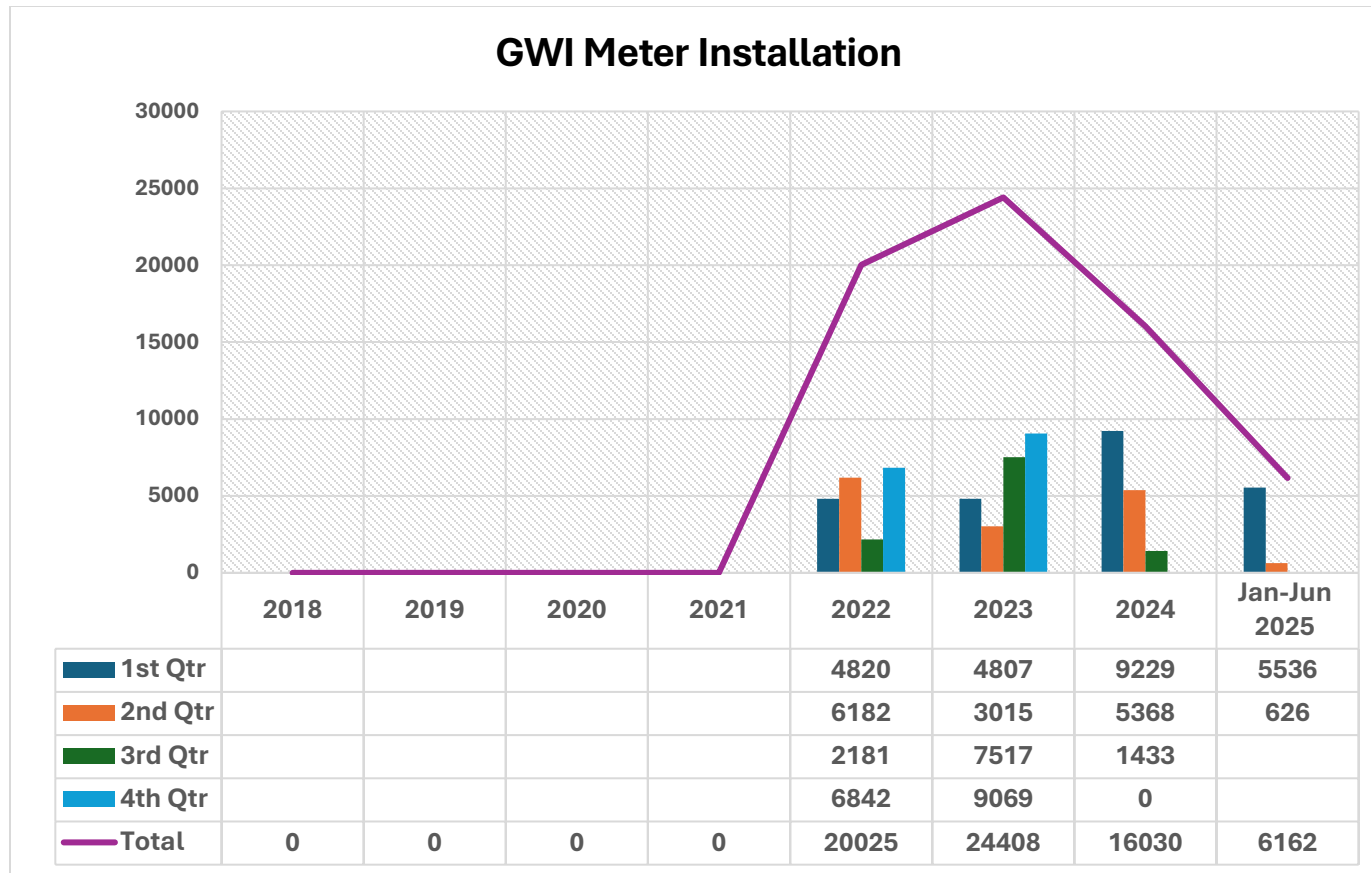


# **PUBLIC UTILITIES COMMISSION**

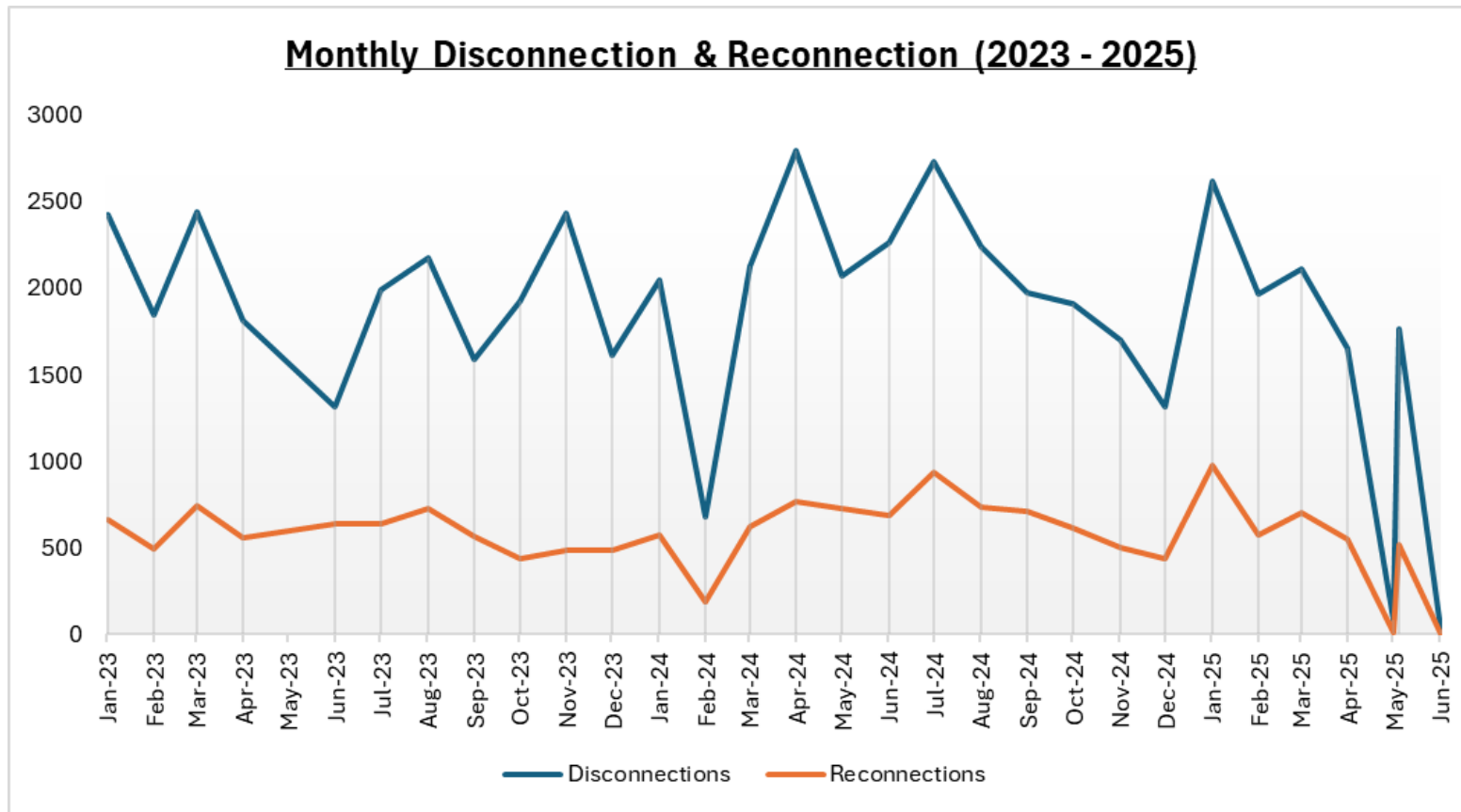
## **STATISTICS**

# **WATER SECTOR (GWI)**



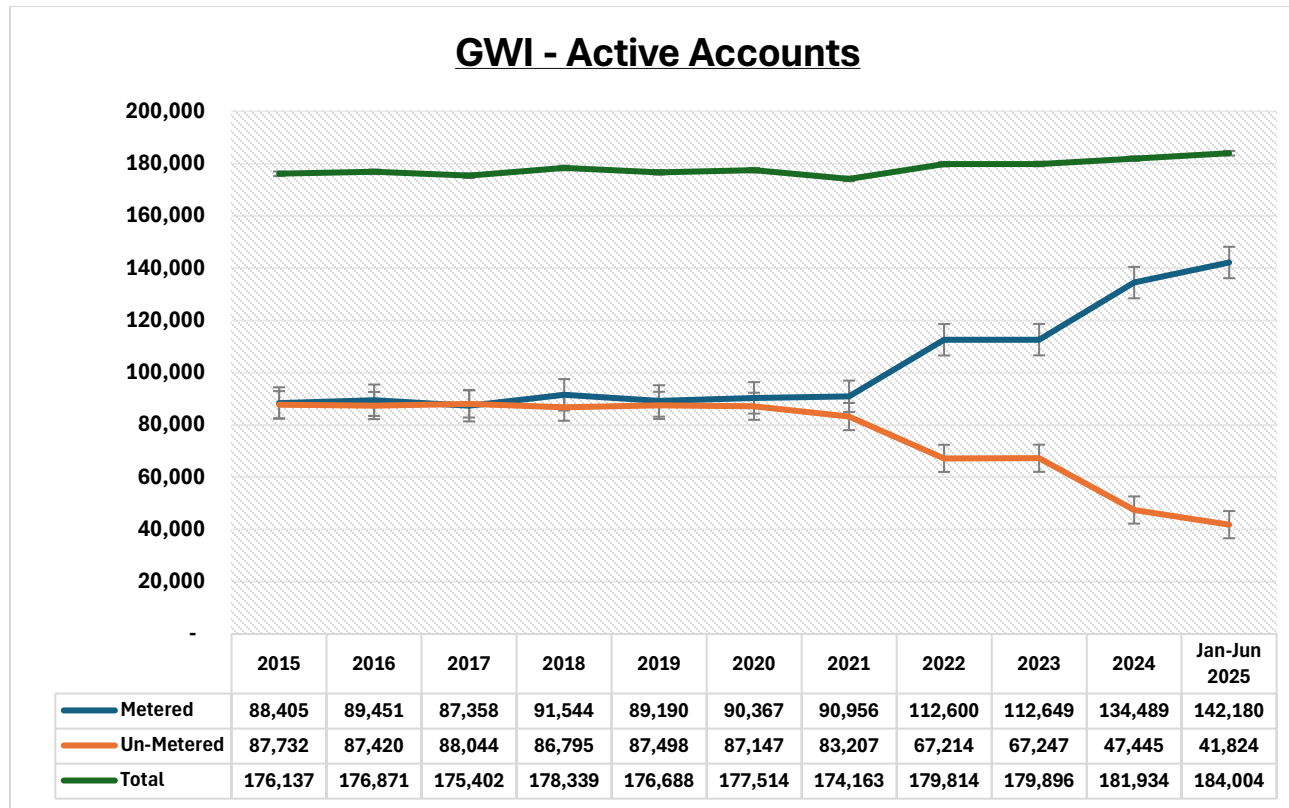
**Chart 1. Meter Installations (2018-2025)**

*Chart 1* displays the number of meter installations completed by GWI for the period 2018 to June 2025. The time frame is particularly relevant given the meter rollout programme referenced in PUC’s Order No. 2 of 2021 requiring 100 % percent meter installation within a practicable timeline. Installations fluctuated during the period, peaking in 2023, followed by a significant decline in 2024.



**Chart 2. Monthly Disconnections and Reconnections (2023-2025)**

*Chart 2* shows monthly disconnections and reconnections from January 2023 to June 2025. Disconnections consistently remain much higher, peaking above 2,500 while reconnections remained below 1,000. Both series display sharp fluctuations, with noticeable seasonal dips and spikes.



**Chart 3. GWI Active Accounts (2015-2025)**

*Chart 3* is a representation of GWI's active customer base for the period 2015-2025. The number of metered customers steadily increased from 2015 to mid-2015, surpassing 77% of total accounts. Unmetered connections declined sharply, reflecting the successful roll-out and near complete coverage of the customer base.