



PRESS RELEASE

The Public Utilities Commission (PUC) has been notified by the Ministry of Public Utilities and Aviation of excess cables and wiring left by telecommunications operators on utility poles particularly those belonging to the Guyana Power and Light Inc. (GPL). In response to these concerns, the Commission has issued a directive to the telecommunications service providers for corrective action to be taken.

The concerns raised relate primarily to public safety and obstruction of maintenance activities arising from excess, clustered and improperly arranged cables/wiring. The Commission recognises that telecommunications and utility infrastructure is essential to the delivery of reliable services and that its proper maintenance is critical to public safety and service continuity.

Where utility infrastructure is shared among multiple service providers, appropriate coordination, authorisation and compliance with applicable requirements are necessary to ensure that such infrastructure is used responsibly and safely.

In light of these concerns, in keeping with its regulatory mandate the Commission has directed telecommunications service providers to ensure that their installations are properly maintained, safely arranged and be compliant with applicable requirements. Service providers are also required to take timely steps to address excess, clustered or improperly arranged cables/wires.

All relevant operators and stakeholders are expected to complete the necessary corrective measures no later than September 30, 2026.

The PUC reaffirms its commitment to ensuring that utility infrastructure is managed in a manner that promotes public safety, service reliability and the protection of consumer.

For further information consumers may visit the PUC's website at www.puc.org.gy and its Facebook page at www.facebook.com/pucgy. Alternatively, they can contact the Commission during business hours at telephone numbers 226-7042/227-2182 and via WhatsApp on 623-3222.

August 12, 2026

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