

Guyana Power & Light Inc								
Operations Standards & Performance Targets								
Year 2024								
OSPT			Targets	Achievements				
1	Customer Interruptions	Units	Annual	1st Qtr.	2nd Qtr.	3rd Qtr.	Total	
	SAIFI	No.	85	28.9	31.5	35.5	95.9	
	SAIDI	Hrs	80	32.69	34.2	27.56	94.45	
2	Voltage Regulation							
	% of Nominal Voltage (stable)	%		137	132	159	100	
	% Variance after Syst. Disturb.	%						
3	Meter Readings							
	Max Demand Customers	%	97	89	91	89	89.7	
	Non-Max Demand Customers		90	86	85	84	85	
4	Issuing of Bills							
	Max Demand Customers	Days	7	6	7	7	6.7	
	Non-Max Demand Customers		10	8	9	9	8.7	
5	Accounts Receivable	Days	40	24	32	43	33	
6	Accounts Payable	Days	23	33	36	34	34.3	
7	Losses		%	22.2	25.27	24.71	24.74	24.91
	Technical	%	9.31	10.87	10.39	9.9	10.39	
	Non-Technical	%	12.89	14.4	14.32	14.84	14.52	
8	Average Availability	%	85	86.9	85.7	82.1	84.9	