



# Guyana Water Inc.

Corporate Complex, Vlissengen Road and Church Street, Bel Air Park  
Georgetown, Guyana. Tel: 225-0471; Fax: 225-0478; Email: pro@gwi.gy

*The Water Guardian*

5<sup>th</sup> October 2023

**Ms. Dela Britton**  
**Attorney-at-Law**  
**Chairman**  
**Public Utilities Commission**  
**Lot 106 New Garden Street**  
**Queenstown**  
**Georgetown**

Dear Ms. Britton,

## **RE:APPLICATION FOR REVIEW OF ORDER 2 OF 2022**

Application is hereby made under Section 77 of the Public Utilities Commission Act 2016 for a review and to vary Order 2 of 2022. This application is made with respect to the Commission's order for the Applicant, Guyana Water Inc. to increase customer's credit limit from ten thousand dollars (\$10,000.00) to twelve thousand, five hundred dollars (\$12,500.00).

The main ground for this application is that the order to increase customer's credit limit conflicts with the provisions of Section 66 of the Water & Sewerage Act 2002 which gives the utility the discretion to cut off a supply of water upon failure of the owner/occupier to pay charges within twenty-eight (28) days of notice to pay. Therefore, this directive should be declared null, void and of no legal effect. In addition, it is the Applicant's respectful view that the decision to increase customer's credit limit is not within the remit of the Commission and should be a Managerial decision of the company based on cash flow, revenues, and receivables.

Based on the aforementioned, the Applicant sought a Legal Opinion from the Ministry of Legal Affairs and an Opinion was received which states the following in the conclusion:-

*"It is submitted therefore, that the Commission's decision to set and/or increase GWI's customer credit limit is beyond the remit of the Commission as such, a power was not stipulated in PUCA and to do so will also be in conflict with section 66 of the Water and Sewerage Act".*

In the circumstance, the Guyana Water Inc. is seeking to have the captioned ordered reviewed and varied accordingly with the removal of the increase in customer's credit limit. We seek the Commission's urgent attention to this matter are willing to discuss any queries the Commission may have.

Thank you for your continued support.



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*The Water Guardian*

Yours sincerely,

Shaik Baksh  
Chief Executive

*The Water Guardian*  
5<sup>th</sup> October 2023  
Mr. Deis Britton  
Attorney-at-Law  
Chairman  
Public Utilities Commission  
Lot 108 New Garden Street  
Georgetown  
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"It is submitted therefore, that the Commission's decision to set and/or increase GWI's customer credit limit is beyond the remit of the Commission as such a power was not stipulated in PUCA and to do so will also be in conflict with section 66 of the Water and Sewerage Act."

In the circumstance, the Guyana Water Inc. is seeking to have the captioned order reviewed and varied accordingly with the removal of the increase in customer's credit limit. We seek the Commission's urgent attention to this matter as we are willing to discuss any queries the Commission may have.

Thank you for your continued support