

BEFORE THE PUBLIC UTILITIES COMMISSION

**In the matter of the Public
Utilities Commission Act
1990 (No. 26 of 1990)**

- and -

**In the matter of Tariff
Notice 1 - 97 submitted by
the Guyana Telephone and
Telegraph Company
Limited.**

PAMADATH J. MENON, A.A.	-	CHAIRMAN
HUGH GEORGE	-	MEMBER
JOHN WILLEMS, A.A.	-	MEMBER
CHANDRABALLI BISHESWAR	-	MEMBER
BADRIE PERSAUD	-	MEMBER

REPRESENTATION -

The Guyana Telephone and Telegraph Company Limited	-	Mr Keith Massiah, S.C., Attorney-at-Law.
		Mr Derek Jagan, S.C., Attorney-at-Law.
The Consumers' Advisory Bureau	-	Ms. Eileen Cox, Chairperson
The Guyana Consumers' Association	-	Mr Patrick Dial, President.

DECISION

The Guyana Telephone and Telegraph Company Limited (GT&T) has submitted to this Commission, on 31st December, 1997, Tariff Notice No 1-97, under section 41(1) and (2) of the Public Utilities Commission Act, 1990 (No. 26 of 1990) (the Act). Section 41(1) of the Act reads as follows -

“Where a public utility is desirous of changing any rate or rates being charged by it for any service provided by it, the public utility shall give thirty days notice to the Commission and file with that notice a tariff stating the new rate or rates.”

The increases sought by GT&T by the above Tariff Notice range from 4400 per cent and downwards in the case of local calls and services to nearly 600 per cent and downwards in the case of outbound international calls. The request for the increases and the reasons stated to support the request would require careful scrutiny.

2. This Commission has upon its own motion, under section 41(3) of the Act, entered upon a hearing to determine whether the rates sought by the Tariff Notice are fair and reasonable. The notice of the hearing was issued to GT&T on 6th January, 1998, fixing 19th January, 1998, as the date of the hearing. The date of the hearing was subsequently adjourned to 26th January, 1998.

3. This Commission has on 6th January, 1998, suspended, under section 42(1) of the Act, the operation of the rates filed by the Tariff Notice for a period of three months from 29th January, 1998.

4. The examination and consideration of all relevant material relating to the Tariff Notice cannot be completed within the six months allowed by section 42(1) of the Act, being the maximum period for which the operation of the new rates can be suspended. Having regard to all relevant factors, the Commission is of the opinion that public interest requires the fixing of temporary rates. In view of the above the Commission has decided to fix temporary rates, under section 43(1) of the Act, pending a final decision.

5. The Financial Analyst of the Commission submitted to the Commission certain proposals for fixing temporary rates and these were forwarded to GT&T for its comments. Two Deputy General Managers of GT&T, Mr G. Statia and Ms. S. Jagan held discussions with the Financial Analyst about his proposals on 19th and 22nd January, 1998. In the light of these discussions the Financial Analyst, Mr Lancelot Mc Caskey, revised his proposals and has submitted a revised report to this Commission.

6. A representative of the Consumers' Advisory Bureau of Guyana was invited to meet the Chairman of this Commission so that the principles that will form the basis for fixing temporary rates in these proceedings could be discussed. However, that invitation was declined.

7. At the public hearing on 26th January, 1998, the Chairman of the Commission explained the principles that will be accepted by the Commission as the basis for fixing temporary rates in these proceedings. Ms Eileen Cox, representing the Consumers' Advisory Bureau of Guyana, initially opposed the fixing of temporary rates. But when it was pointed out to her that the Commission will be introducing discounted off-peak rates, she withdrew her objection.

8. Mr Patrick Dial, representing the Guyana Consumers' Association, did not object to any of the principles, but stated that he can express a view only after seeing the temporary rates. The Commission as a body is mainly concerned with the principles. The actual figures of the rates will then have to be worked out, on the basis of the principles, by the technical people.

9. We would like to point out that by this Order we are proposing to fix only temporary rates. The effect this will have on the revenues of GT&T will be monitored and suitable adjustments made, if found necessary.

10. Mr Keith Massiah, S.C., representing GT&T, referred to the disallowance, by this Commission, of franchise rights in determining rate base and advisory fees in determining operating expenses, and reserved the right to raise these matters at the time of fixing permanent rates.

11. The Commission has considered the submissions made on behalf of GT&T and the two Consumer Groups at the public hearing. In the light of the above, and bearing in mind that GT&T is entitled to a minimum 15% rate of return on investment, the Commission has proceeded to determine temporary rates as stated below: -

O R D E R

- (a) The outbound international toll collection rates shall be as stated in Annexure - 1. In addition to toll collection charges, in respect of calls to the 83 countries mentioned in Note - 1 to that Annexure, GT&T shall be entitled to recover a surcharge at the rate mentioned in that note and for the purpose mentioned therein.
- (b) For the purpose of determining rates for outbound international calls, Peak Period shall be 6 A.M. to 6 P.M. and the First Off-Peak Period shall be 6 P.M. to 10 P.M. and the Second Off-Peak Period shall be 10 P.M. to 6 A.M. and on holidays and Saturdays and Sundays the rates for the First Off-Peak Period shall apply during the period 6 A. M. To 6 P.M. and the rates for the Second Off-Peak Period shall apply during the period 6 P.M. to 6 A.M.

- (c) The collection charge in respect of outbound international calls, any surcharge imposed under Note 1 to Annexure - 1, and any consumption tax levied by GT&T in respect of those calls in accordance with law, shall be separately shown by GT&T in Bills issued to subscribers.
- (d) The temporary rates for cellular telephone services shall continue to be the same as determined by the Order of this Commission dated 20th June, 1995.
- (e) The rates for residential services, business services, new features and administrative and other assistance mentioned in Annexures - 2(a), 2(b), 2(c) and 2(d) respectively shall be those mentioned in those Annexures.
- (f) The rates for local calls shall be those mentioned in Annexure - 3. The message unit for inter-exchange calls shall be worked out by GT&T with the approval of this Commission.

12. GT&T shall continue to submit to this Commission the returns they are presently submitting in the same forms and at the same intervals as during the period prior to the date of this Order.

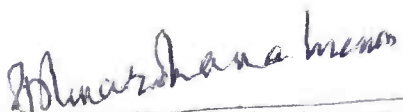
13. The temporary rates fixed by this Order shall come into operation with effect from 12:00 midnight between the 31st January and 1st February, 1998, and under section 43(2) of the Act shall continue to be effective until the final decision in the proceedings relating to Tariff Notice No. 1 - 1997 filed by GT&T on 31st December, 1997, unless modified or terminated sooner by this Commission.

14. In view of the fixing of temporary rates by this Decision, which rates will remain in operation until the final decision in proceedings relating to Tariff Notice 1-97, the suspension, by this Commission of the rates proposed by that Tariff Notice for various services, intimated to GT&T by the letter of the Chairman of this Commission dated 6th January, 1998, is terminated with effect from the date and time of the coming into operation of the temporary rates.

15. GT&T is directed to publish a notice indicating the new tariffs in accordance with law.

Dated at Georgetown, Guyana

this 27th Day of January, 1998


.....
PAMADATH J. MENON, A.A. - CHAIRMAN


.....
HUGH GEORGE - MEMBER


.....
JOHN WILLEMS, A.A. - MEMBER


.....
CHANDRABALLI BISHESWAR - MEMBER


.....
BADRIE PERSAUD - MEMBER

OUTBOUND INTERNATIONAL TOLL COLLECTION RATES

LINE #	COUNTRIES	PEAK	FIRST	SECOND
		PERIOD	OFF-PEAK	OFF-PEAK
		RATE	PERIOD	PERIOD
			RATE	RATE
		G\$	G\$	G\$
1	AFGHANISTAN	500.90	350.63	300.54
2	ALASKA	267.70	187.39	160.62
3	ALBANIA	189.14	132.40	113.48
4	ALGERIA	441.33	308.93	264.80
5	AMERICAN SAMOA	189.14	132.40	113.48
6	ANDORRA	349.52	244.66	209.71
7	ANGOLA	363.15	254.21	217.89
8	ANGUILLA	91.68	64.18	55.01
9	ANTIGUA	72.24	50.57	43.34
10	ARGENTINA	344.59	241.21	206.76
11	ARUBA	147.76	103.43	88.66
12	ASCENSION ISLANDS	439.42	307.60	263.65
13	AUSTRALIA	281.73	197.21	169.04
14	AUSTRIA	351.15	245.81	210.69
15	AZORES	377.31	264.12	226.38
16	BAHAMAS	345.33	241.73	207.20
17	BAHRAIN	336.57	235.60	201.94
18	BANGLADESH	437.79	306.45	262.67
19	BARBADOS	72.24	50.57	43.34
20	BELGIUM	369.74	258.82	221.85
21	BELIZE	328.18	229.72	196.91
22	BENIN	416.54	291.58	249.92
23	BERMUDA	101.41	70.99	60.84
24	BHUTAN	270.18	189.12	162.11
25	BOLIVIA	417.52	292.26	250.51
26	BOTSWANA	378.94	265.26	227.37
27	BRAZIL	271.68	190.18	163.01
28	BRUNEI	405.10	283.57	243.06
29	BULGARIA	379.11	265.38	227.47
30	BURKINA FASSO	439.42	307.60	263.65
31	BURUNDI	416.54	291.58	249.92
32	CAMEROON	416.54	291.58	249.92
33	CANADA	134.50	94.15	80.70
34	CANARY ISLANDS	377.31	264.12	226.38
35	CAPE VERDE	445.28	311.69	267.17
36	CAYMAN ISLANDS	102.34	71.64	61.40
37	CENTRAL AFRICAN REP	416.54	291.58	249.92
38	CHAD	416.54	291.58	249.92
39	CHILE	304.02	212.81	182.41
40	CHINA	473.75	331.63	284.25
41	COLOMBIA	306.24	214.37	183.74
42	COMOROS	416.54	291.58	249.92
43	CONGO REPUBLIC	439.50	307.65	263.70
44	COOK ISLANDS	189.14	132.40	113.48

OUTBOUND INTERNATIONAL TOLL COLLECTION RATES

45	COSTA RICA	266.98	186.88	160.19
46	CUBA	366.46	256.52	219.88
47	CYPRUS	266.15	186.30	159.69
48	CZECH REP.	386.02	270.21	231.61
49	DENMARK	378.78	265.15	227.27
50	DJIBOUTI	270.18	189.12	162.11
51	DOMINICA	112.49	78.74	67.49
52	DOMINICAN REP	330.72	231.50	198.43
53	ECUADOR	329.70	230.79	197.82
54	EGYPT	500.96	350.67	300.58
55	EL SALVADOR	455.01	318.51	273.00
56	EQUATORIAL GUINEA	270.18	189.12	162.11
57	ERITREA	379.07	265.35	227.44
58	ESTONIA	381.12	266.78	228.67
59	ETHIOPIA	553.49	387.44	332.09
60	FAEROE ISLANDS	302.11	211.48	181.27
61	FALKLAND ISLANDS	490.10	343.07	294.06
62	FIJI	302.11	211.48	181.27
63	FINLAND	357.69	250.38	214.61
64	FR. POLYNESIA	303.75	212.62	182.25
65	FRANCE	342.24	239.57	205.34
66	FRENCH GUIANA	249.80	174.86	149.88
67	GABON	367.50	257.25	220.50
68	GAMBIA	418.17	292.72	250.90
69	GERMANY	329.38	230.56	197.63
70	GHANA	412.05	288.43	247.23
71	GIBRALTA	334.81	234.36	200.88
72	GILBERT ISLANDS	154.40	108.08	92.64
73	GREECE	427.36	299.15	256.42
74	GRENADA	91.68	64.18	55.01
75	GUADELOUPE	112.49	78.74	67.49
76	GUAM	302.11	211.48	181.27
77	GUATEMALA	428.48	299.94	257.09
78	GUINEA	419.81	293.87	251.89
79	GUINEA BISSAU	419.81	293.87	251.89
80	HAITI	341.86	239.30	205.11
81	HAWAII	226.35	158.45	135.81
82	HONDURAS	372.24	260.57	223.34
83	HONG KONG	288.45	201.91	173.07
84	HUNGARY	367.50	257.25	220.50
85	ICELAND	313.56	219.49	188.13
86	INDIA	317.30	222.11	190.38
87	INDONESIA	425.54	297.88	255.32
88	IRAN	375.67	262.97	225.40
89	IRAQ	383.85	268.69	230.31
90	IRELAND	418.78	293.15	251.27
91	ISRAEL	411.54	288.08	246.92
92	ITALY	421.14	294.80	252.68
93	IVORY COAST	463.23	324.26	277.94
94	JAMAICA	130.59	91.41	78.36

OUTBOUND INTERNATIONAL TOLL COLLECTION RATES

95	JAPAN	442.56	309.79	265.54
96	JORDAN	372.40	260.68	223.44
97	KAMPUCHIA	378.94	265.26	227.37
98	KAZAKHSTAN	344.77	241.34	206.86
99	KENYA	302.48	211.74	181.49
100	SOUTH KOREA	591.45	414.01	354.87
101	KUWAIT	367.50	257.25	220.50
102	LAOS	591.45	414.01	354.87
103	LATVIA	922.60	645.82	553.56
104	LEBANON	457.06	319.94	274.23
105	LESOTHO	257.98	180.58	154.79
106	LIBERIA	499.91	349.94	299.94
107	LIBYA	358.68	251.08	215.21
108	LITHUANIA	322.26	225.58	193.36
109	LUXEMBOURG	421.44	295.01	252.87
110	MACAO	480.29	336.20	288.17
111	MADEIRA	270.18	189.12	162.11
112	MALAGASY	499.91	349.94	299.94
113	MALAWI	330.72	231.50	198.43
114	MALAYSIA	317.02	221.92	190.21
115	MALDIVES	93.28	65.30	55.97
116	MALI	499.91	349.94	299.94
117	MALTA	367.50	257.25	220.50
118	MARIANA ISL.	375.67	262.97	225.40
119	MARTINIQUE	138.65	97.05	83.19
120	MAURITANIA	499.91	349.94	299.94
121	MAURITIUS	266.15	186.30	159.69
122	MEXICO	346.72	242.70	208.03
123	MICRONESIA	189.14	132.40	113.48
124	MIDWAY ISLAND	330.72	231.50	198.43
125	MOLDOVA	363.41	254.39	218.05
126	MONACO	920.15	644.10	552.09
127	MONGOL	189.14	132.40	113.48
128	MONTSERRAT	101.41	70.99	60.84
129	MOROCCO	414.90	290.43	248.94
130	MOZAMBIQUE	419.81	293.87	251.89
131	MYANMAR	539.14	377.40	323.48
132	NAMIBIA	477.02	333.92	286.21
133	NAURU	154.40	108.08	92.64
134	NEPAL	404.37	283.06	242.62
135	NETHERLANDS	402.24	281.57	241.34
136	NETHERLANDS ANT.	264.72	185.30	158.83
137	NEW CALEDONIA	270.18	189.12	162.11
138	NEW ZEALAND	293.46	205.42	176.07
139	NICARAGUA	315.78	221.04	189.47
140	NIGER	414.04	289.83	248.43
141	NIGERIA	305.39	213.77	183.24
142	NIUE ISLANDS	313.56	219.49	188.13
143	NORFOLK ISLANDS	270.18	189.12	162.11
144	NORTH KOREA	591.45	414.01	354.87

OUTBOUND INTERNATIONAL TOLL COLLECTION RATES

145	NORWAY	330.72	231.50	198.43
146	OMAN	375.67	262.97	225.40
147	PAKISTAN	421.26	294.88	252.76
148	PANAMA	368.30	257.81	220.98
149	PAPUA NEW GUINEA	405.07	283.55	243.04
150	PARAGUAY	364.16	254.91	218.50
151	PERU	347.97	243.58	208.78
152	PHILIPINES	494.19	345.93	296.51
153	POLAND	421.44	295.01	252.87
154	PORTUGAL	419.38	293.56	251.63
155	PUERTO RICO	226.22	158.36	135.73
156	QATAR	483.56	338.49	290.14
157	REUNION	189.14	132.40	113.48
158	ROMANIA	367.50	257.25	220.50
159	RWANDA	477.02	333.92	286.21
160	SAIPAN	270.18	189.12	162.11
161	SAO TOME & PRINCIPE	392.02	274.41	235.21
162	SAUDI ARABIA	546.18	382.32	327.71
163	SENEGAL	424.32	297.02	254.59
164	SEYCHELLES	439.42	307.60	263.65
165	SIERRA LEONE	427.57	299.30	256.54
166	SINGAPORE	309.92	216.94	185.95
167	SLOVAKIA	270.18	189.12	162.11
168	SLOVENIA	270.18	189.12	162.11
169	SOLOMON ISLANDS	270.18	189.12	162.11
170	SOMALIA	270.18	189.12	162.11
171	SOUTH AFRICA	399.70	279.79	239.82
172	SPAIN	423.04	296.13	253.82
173	SRI LANKA	302.11	211.48	181.27
174	ST HELENA	379.07	265.35	227.44
175	ST KITTS/NEVIS	91.68	64.18	55.01
176	ST LUCIA	91.68	64.18	55.01
177	ST MAARTEEN	405.10	283.57	243.06
178	ST VINCENT	91.68	64.18	55.01
179	SUDAN	379.30	265.51	227.58
180	SURINAME	139.84	97.89	83.90
181	SWAZILAND	375.67	262.97	225.40
182	SWEDEN	372.40	260.68	223.44
183	SWITZERLAND	422.91	296.04	253.75
184	SYRIA	372.40	260.68	223.44
185	TAIWAN	546.18	382.32	327.71
186	TANZANIA	508.08	355.66	304.85
187	THAILAND	457.62	320.33	274.57
188	TOGO	439.42	307.60	263.65
189	TONGA	189.14	132.40	113.48
190	TRINIDAD AND TOBAGO	72.24	50.57	43.34
191	TUNISIA	378.94	265.26	227.37
192	TURKEY	365.95	256.17	219.57
193	TURKS & CAICOS	138.65	97.05	83.19
194	TUVALU ISLANDS	270.18	189.12	162.11

OUTBOUND INTERNATIONAL TOLL COLLECTION RATES

195	U.A.E.	349.52	244.66	209.71
196	U.S.A.	167.07	116.95	100.24
197	RUSSIA	343.15	240.21	205.89
198	UGANDA	292.10	204.47	175.26
199	UKRAINE	922.60	645.82	553.56
200	UNITED KINGDOM	187.58	131.31	112.55
201	URUGUAY	312.98	219.08	187.79
202	VANUATU	439.42	307.60	263.65
203	VENEZUELA	343.38	240.36	206.03
204	VIETNAM	378.94	265.26	227.37
205	VIRGIN ISL. BR.	248.17	173.72	148.90
206	VIRGIN ISL. US.	330.72	231.50	198.43
207	WESTERN SAMOA	270.18	189.12	162.11
208	WALLIS & FUTUNA	189.14	132.40	113.48
209	YEMEN	412.45	288.72	247.47
210	YUGOSLAVIA	371.59	260.11	222.95
211	ZAIRE	483.42	338.40	290.05
212	ZAMBIA	342.98	240.09	205.79
213	ZIMBABWE	372.64	260.85	223.58

NOTE - 1

In addition to the collection rates referred to above in respect of calls to the 83 countries mentioned below GT&T shall be entitled to collect from subscribers a temporary surcharge, to collect the arrears due to it pursuant to the Orders of this Commission dated 12th November, 1991, and 31st October, 1994, calculated at the rate of 11% of the peak period rate on a minute-across-the-board basis. The surcharge shall cease as soon as all the arrears due to GT&T pursuant to the aforesaid Orders have been collected by GT&T.

Names of the countries mentioned above

1. Afghanistan
2. Alaska
3. Algeria
4. Anguilla
5. Angola
6. Argentina
7. Australia
8. Bahamas
9. Barbados
10. Belgium
11. Belize
12. Bermuda
13. Bolivia
14. Brazil
15. Cayman Is.

16. Chile
17. Columbia
18. Congo
19. Costa Rica
20. Cuba
21. Czechoslovakia
22. Denmark
23. Ecuador
24. Egypt
25. El Salvador
26. Ethiopia
27. France
28. Germany
29. Ghana
30. Grenada
31. Greece
32. Guatemala
33. Haiti
34. Hawaii
35. Honduras
36. Hong Kong
37. India

38. Indonesia
39. Ireland
40. Israel
41. Italy
42. Ivory Coast
43. Jamaica
44. Japan
45. Kenya
46. Lebanon
47. Malaysia
48. Mexico
49. Montserrat
50. Netherlands
51. Neth/Antilles
52. New Zealand
53. Nicaragua
54. Nigeria
55. Pakistan
56. Panama
57. Pa. New Guinea
58. Paraguay
59. Peru

60. Portugal
61. Puerto Rico
62. Saudi Arabia
63. Senegal
64. Sierra Leone
65. Singapore
66. South Africa
67. Spain
68. St. Kitts/Nevis
69. St. Lucia
70. St. Vincent
71. Sudan
72. Surinam
73. Switzerland
74. Taiwan
75. Thailand
76. Turkey
77. Trinidad & Tobago
78. Uruguay
79. U.S.S.R.
80. Uganda
81. Venezuela

82. Zaire

83. Zimbabwe

NOTE - 2

The surcharge collected under **Note 1** as well as the consumption tax collected by GT&T from subscribers in accordance with law shall be separately shown by GT&T in the Bills issued by it to subscribers.

RATES FOR CERTAIN RESIDENTIAL SERVICES

SERVICE TYPE	RATES
G\$	
A SWITCHED SERVICES	
1 RESIDENTIAL (Urban and Coastal Areas)	
Recurring Charges per Month	
1 RESIDENTIAL MAIN LINE	500 For the first main line
2 RESIDENTIAL MAIN LINE	1,000 For the second and subsequent main lines
3 RESIDENTIAL EXTRA JACK	75
4 RES EXTENSION INTERIOR	142
5 RES EXTENSION EXTERIOR	150
6 RES EXT OFF PREMISES	500
7 RES OUTSIDE BASE RATE PER 1/4 MI	75
 Non-recurring Charges	
8 INSTALL RESIDENTIAL LINE	1,000 For the first main line
9 INSTALL RESIDENTIAL LINE	2,000 For the second and subsequent main lines
10 INSTALL RESIDENTIAL JACK	200
11 INSTALL RES EXT INTERIOR	200
12 INSTALL RES EXT EXTERIOR	300
13 INSTL RES EXT OFF PREMIS	1,000
14 INSIDE MOVE/ SET/JACK-RES	200
15 MOVE SERVICE - RES F&T	1,000
16 SET CHANGE CHG - RES	100
17 TRANSFER OWNERSHIP RES	265
18 INSTALL SHORT TERM SVS 6 MOS	1,000
19 EXPEDITED INSTALL RES	300
20 RES SERVICE ORDER CHARGE	200
21 OUTSIDE BASE RATE SURCHG	200

RATES FOR CERTAIN BUSINESS SERVICES

SERVICE TYPE	RATES
G\$	
1 BUSINESS (Urban and Coastal Areas)	
Recurring Charges per Month	
1 BUSINESS MAIN LINE	2,000 For the first main line
2 BUSINESS MAIN LINE	4,000 For the second and subsequent main lines
3 BUSINESS EXTRA JACK	100
4 BUSINESS EXT EXTERIOR	300
5 BUSINESS EXT INTERIOR	300
6 BUS EXT OFF PREMISES	2,000
7 BUS OUTSIDE BASE RATE PER 1/4 MI	150
8 ROTARY/HUNTING GROUPING PER LINE	142
9 PBX TRUNK LINE	2,000
10 KEY SYSTEM TRUNK LINE	2,000
11 RADIO BROADCAST LINE	2,000
Non-recurring Charges	
12 INSTALL BUS MAIN LINE	3,000 For the first main line
13 INSTALL BUS MAIN LINE	6,000 For the second and subsequent main lines
14 INSTALL BUSINESS JACK	400
15 INSTALL BUS EXT EXTERIOR	600
16 INSTALL BUS EXT INTERIOR	400
17 INSTL BUS EXT OFF PREMISE	3,000
18 INSIDE MOVE/ SET/JACK-BUS	300
19 MOVE SERVICE - BUS	3,000
20 SET CHANGE CHG - BUS	200
21 SHORT TERM SERVICE - BUS	3,000
22 EXPEDITED INSTALL BUS	1,000
23 TRANSFER OWNERSHIP BUS	500
24 BUS SERVICE ORDER CHARGE	400
25 INSTALL KEY SYS TRUNK LINE	3,000
26 INSTALL PBX TRUNK LINE	3,000
27 ROTARY/HUNTING GROUPING PER LINE	284
28 INSTALL RADIO BROADCAST LINE	3,000

RATES FOR CERTAIN NEW FEATURES

SERVICE TYPE	RATES
G\$	

B SWITCH FEATURES

1 RESIDENTIAL (Where available)

Recurring Charges per Month

1 TOUCH TONE RESIDENTIAL	-
2 P.I.N. CALLING - RES	142
3 WAKE UP CALL - RES	284
4 SPEED DIALLING - RES	213
5 CALL WAITING - RES	142
6 3 WAY CALLING - RES	213
7 CALL FORWARDING - RES	213
8 DELAY CALL FORWARDING - RES	213
9 CALLER ID	320
10 SPECIAL PACKAGE - (In 4,5,6,7)	645

Non-Recurring Charges

11 PROGRAMME CHARGE	142
12 CALLER ID EQUIPMENT	6,000

2 BUSINESS (Where available)

Recurring Charges per Month

1 TOUCH TONE BUSINESS	
2 P.I.N. CALLING - BUS	284
3 WAKE UP CALL - BUS	320
4 SPEED DIALLING - BUS	320
5 CALL WAITING - BUS	300
6 3 WAY CALLING - BUS	320
7 CALL FORWARDING - BUS	320
8 DELAY CALL FORWARDING - BUS	320
9 CALLER ID	320
10 SPECIAL PACKAGE - (In 4,5,6,7)	1,200

Non-Recurring Charges

11 PROGRAMME CHARGE	284
12 CALLER ID EQUIPMENT	6,000

RATES FOR ADMINISTRATIVE AND OTHER ASSISTANCE

SERVICE TYPE	RATES
G\$	
C OTHER MISCELLANEOUS CHARGES	
1 ADMINISTRATIVE FEES	
1 RECORDS CHANGE	200
2 SERVICE CHARGE FAX MESSAGE	200
3 OBSERVED LINE (PER CALL TRACE)	200
4 ACTIVATE OBSERVED LINE (CALL TRACE)	200
5 SPECIAL BILLS; BILL COPY CHARGE PER PAGE	200
6 RECONNECTION FEE	1,000
7 LATE PAYMENT FEE	500
8 DISPUTED ACCOUNTS REBILLING FEE	200
9 RETURNED CHECK FEE	500
10 TRANSMISSION CHG. SHIP TO SHORE PER MINUTE	142
11 TRANSMISSION CHG. TELEGRAPH/TELEX/WORD	75
12 DELIVERY CHARGE FAX, TELEX, RELEGRAM, ETC.	213
2 OPERATOR ASSISTANCE	
1 STATION TO STATION ASSIST SURCHARGE	100
2 PERSON TO PERSON ASSIST SURCHARGE	150
3 DIRECTORY ASSISTANCE PER CALL OVER THREE	-
4 INTERNATIONAL DIRECTORY INFORMATION	100
3 DIRECTORY CHARGES	
1 NON-PUBLISHED NUMBER	284
2 NON-LISTED NUMBER	284
3 ADDITIONAL WHITE PAGE LISTING	142

RATES FOR LOCAL CALLS

SERVICE TYPE	RATE
G\$	
INTER-EXCHANGE AVERAGE RATE	2.00 Per Message Unit
INTRA-EXCHANGE RATE	
DAY	3.00 Per Call
NIGHT	1.50 Per Call

NOTE - 1

The message unit for the purpose of inter exchange calls shall be worked out by GT&T with the approval of the Public Utilities Commission and this should be separate for day and night calls.

NOTE - 2

For the purpose of this Annexure "day" shall mean 6 A.M. to 6 P.M. and "night" shall mean 6 P.M. to 6 A.M.