

PRESS RELEASE

THE IMPLEMENTATION OF NUMBER PORTABILITY IN GUYANA

The Public Utilities Commission (PUC) Guyana is pleased to join forces with key stakeholders, the telecommunications service providers GTT, Digicel, and ENet to announce the significant milestone in the evolution of telecommunications services in Guyana: the implementation of Number Portability.

The phenomenon of Number Portability will provide consumers with the freedom to switch telecommunications providers whilst retaining their existing telephone numbers. The implementation of Number Portability is indeed a transformative step towards enhancing the telecommunications experience for all Guyanese. It empowers consumers and businesses by putting them in control of their telecommunications choices, and this will herald a new era of innovation and customer-centric service within the telecommunications industry.

GTT, Digicel, and ENet are committed to ensuring a seamless and efficient Number Portability process. Each company will provide comprehensive information and support to guide consumers throughout this transition. The PUC, as the regulatory authority will continue to oversee the implementation of Number Portability and the Commission will ensure that the process adheres to established guidelines and standards, whilst performing its usual mandate to balance the interests of the consumer and that of the telecommunications Service Providers to ensure that their financial viability and competitiveness are maintained.

The operators are about to enter a final testing period before the launch of number portability. As part of the launch process, the PUC, GTT, Digicel, and ENet wish to assure the Guyanese consumer that we intend to educate and inform on the necessary processes, obligations and allay any potential concerns. Please stay tuned to all forms of publication media for further updates!

End.

October 23, 2023

