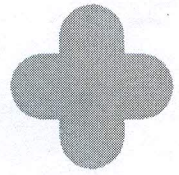


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*Rec'd
via email
6th Sept, 2019
Dennis*

September 5, 2019

Ms. Dela Britton
Chairperson
Public Utilities Commission
106 New Garden Street
Queenstown, Georgetown.

Dear Ms. Britton,

Re: Notice of Public Hearing – Ramon Gaskin

We write further to the notice of public hearing received by our offices on August 29, 2019 pertaining to a complaint made by Ramon Gaskin that was brought to our attention on June 28, 2019. The Guyana Telephone and Telegraph Company ('GT&T') notes a point of procedure to the notice that has been issued pursuant to the relevant sections of the Public Utilities Commission ('PUC') Act. Section 56 of the PUC Act states the following:

'Where the Commission proposes to initiate proceedings under this Act against public utility, the Commission shall serve on the public utility a notice stating the reasons for the initiation of the proposed proceedings with the particulars relating thereto, and the date, time and place of hearing'

The Notice that has served on GT&T on the 29th day of August, 2019 states that **'the Commission will be conducting an investigation into the billing format of GT&T and other matters connected with and/or incidental thereto'**. The Notice issued has not indicated the reasons why the hearing and what exactly are the issues that are been investigated into by the Commission. The investigation being 'other matters connected with and/or incidental thereto (...)' is not instructive as to what is the exact nature and purpose of these proceedings.

