

PUC orders GTT to roll out 350 landlines per quarter and improve on fault response time

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The Guyana Telephone and Telegraph Company (GTT) was ordered yesterday by the Public Utilities Commission (PUC) to do more in terms of rolling out new landline service and addressing their fault reports.

In July 2014, the telecommunications company had submitted an application for new rates and a variation of rates which was subsequently dismissed in 2015. The company filed another application in 2016 for a review of the order and was granted new rates, which saw increases and decreases in different categories, along with consequential conditions, which took effect from August 1, 2017.

The company made a further application in August 22 to review two of the consequential conditions – that the company provide a quarterly report and roll out no less than 1,000 landlines per quarter, and to review their response time for fault reporting – which took place on September 7.

While the company had stated that the figure of

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